PRESS RELEASE The Computer Manager, Inc. 19885 7th Avenue SE Poulsbo, WA 98370

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TriVium Systems, Inc. Announces Collaboration with Debt\$Net® Collection Software

New partnership to offer integrated SonicView™ call recording and reporting application to collection agencies using Debt\$Net® collection software

Beaverton, OR; Poulsbo, WA - TriVium Systems, Inc. and The Computer Manager, Inc.announced today they have formed a strategic partnership to offer integrated call recording and reporting capabilities to collection agencies running Debt\$Net® software. With this partnership, TriVium and The Computer Manager, Inc. together provides a tight integration between SonicView Call Recording and Debt\$Net®'s Prestige and Power product lines. This integration helps Debt\$Net® customers unleash the full potential of SonicView recording system thereby increasing efficiency and productivity. TriVium's flagship product, SonicView Call Recording and Reporting, allows users to search calls by date/time, call duration, collector's name, extension, and any combination of these or other options. Users can also play back, analyze and share calls. By linking the recordings to the debtor screen, Debt\$Net® allows customers to search for recordings based on Client Id, File Number or any other parameter that they use in Debt\$Net®.

"Our newly formed partnership with The Computer Manager, Inc., makers of the industry's leading collection software Debt\$Net®, and our years of experience in developing call recording software for the ARM space are taking us to the next level in delivering quality solutions for the North American collections industry." says Mathews Manaloor, President & CEO of TriVium Systems. "Our ability to integrate with Debt\$Net® software will help Debt\$Net® users to be a lot more productive in creating different reports based on the demands of customers. Also, being the only recognized call recording vendor in ARM industry, TriVium helps its customers understand various compliances and regulations related to call recording" he comments.

SonicView is a scalable and modular platform that provides features and capabilities specifically designed for the collections industry. With an intuitive, browser-based interface, SonicView helps collection agencies and law firms perform quality monitoring, improve customer service, avoid lawsuits, overcome "He Said/She Said" scenarios, enhance security and boost overall business productivity. SonicView is PCI compliant and helps customers generate various reports including FDCPA violation reports as well as CFPB audit reports. SonicView also provides enhanced functionality like collector evaluation, collector screen recording, speech analytics and much more.

"The partnership with TriVium allows us to expand the advanced capabilities offered to our customers," says Gary Grout, Vice President of The Computer Manager, Inc. "Not only does the new interface provide added functionality options, but also helps customers meet compliance and regulatory needs."

About The Computer Manager, Inc.

Founded in 1987 by principals Tony LaMagna and Gary Grout, The Computer Manager, Inc. has developed and provided the collection industry their premier core product, Debt\$Net® Collection Software, as well as supporting software modules, training, custom programming and technical support. Debt\$Net® offers a free, fully-functional 30-day trial, which can be requested at www.debtnet.cc or by calling 1-800-552-8397.

About TriVium Systems, Inc.

Established in 1995, TriVium Systems is a leading provider of call recording and reporting applications for the account receivables marketplace. They serve hundreds of collection agencies and law firm customers and are affiliated with the industry's leading associations including ACA, NARCA and DBA.

TriVium Systems' years of experience in call recording software, their work with customers in the ARM space, and affiliations have enabled them to develop a wide range of understanding about the software needs within the collections industry. They have, in turn, taken this knowledge and channeled it into their SonicView product line, with many features specific to the collections industry. Today, SonicView has become one of the leading call recording products because of its unique set of features and benefits.

Contact Information

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